

Thomson Clinical Expert

Click [here](#) to go to the site for this tool.

You will see tabs across the top of the screen. Click on the one that says Handheld PDA



You will see the two step process outlined here. First you will need to copy or make note of the Customer Number displayed here. That associates you with Creighton University.

The second step is clicking on the link provided, (it is right underneath the Customer Number.) There you will be asked to use the Customer Number for access to the site.

New User?

To download Thomson Clinical Xpert™, a current subscription is required. Use your subscription customer number.

Customer Number

[Where can I find my Customer Number?](#)

Once you have put the number in and clicked on continue, you will be asked for information regarding your profession as well as your name etc... The last thing they ask for is an e-mail address as that is where they will send a link.

You will receive that e-mail almost instantly. By clicking on the link in the e-mail, your account is validated. You are then directed to a page that allows you to select the products you would like to download. When you have selected the ones you would like, click on the Continue button at the bottom of the page.

A page will come up asking if you need to uninstall Thomson. If you have never used Thomson before, chances are you don't need to do this. Just click on Continue.

Now you will see a page that describes your options for downloading the Installer. Click on Download at the bottom of this page. There will be other screens that pop up, requiring you to click OK or Continue. One of the choices you will be asked to make will appear on the screen of your handheld. It will ask if you want to install the program to your Device or an SD card. We recommend that you install this to your device. You will be asked whether you want to Run or Save the file. Choose Run. Of course, then you will need to agree to the license conditions. For this program, that takes scrolling down through each page and clicking on Continue at the bottom of each.

Once the program has run, you will need to synchronize your device...not once, but twice! (I was advised to count to ten in between setting it back into the cradle...or recite your favorite poem, call your mom, say a Hail Mary...) Now you are done!

To open the program, go to the Start button on your handheld, then select programs and scroll down to the for Thomsen. It looks like a four point star. Once you have used it once, it will appear in the drop down list from the Start button.